

JBG SMITH HEALTHY WORKPLACE BUILDING PLAN

CHASE TOWER
4445 WILLARD AVENUE

Updated February 2021



To Our Valued Tenants,

We are happy to be sharing with you our updated version of the Healthy Workplace Building Plan. Unlike our more extensive plan, JBG SMITH Healthy Workplace Blueprint, the information provided here is specific to your building and will hopefully answer any questions you may have about the operating standards we are implementing at your property.

Specifically, you will find:

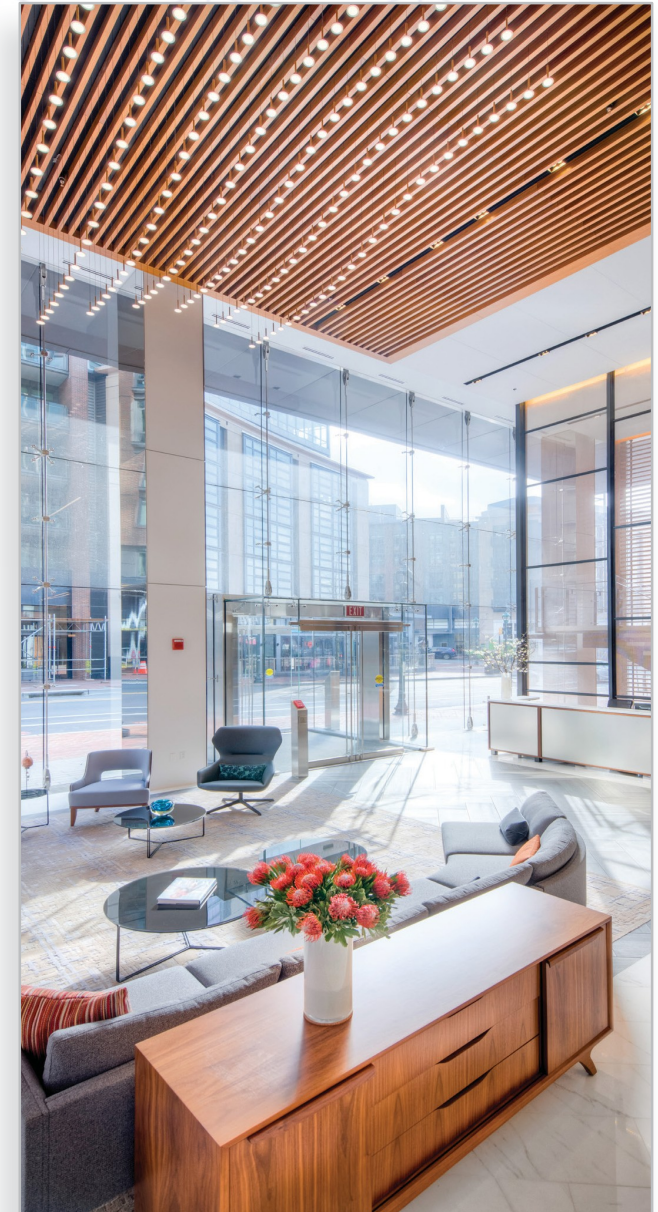
1. A plan of your building lobby illustrating new travel paths, signage, wayfinding, social distancing, and other health and safety features;
2. Guidance on maintaining tenant-owned equipment;
3. Contractor, vendor, and delivery protocols;
4. A comprehensive set of Frequently Asked Questions;
5. A "toolkit" of tenant signage that you may find useful (attachment);
6. Tenant Guidelines for COVID-19 reporting (attachment); and
7. JBG SMITH's Environmental Remediation Companies (attachment).

As we continue to focus on our tenants' health and well-being related to the COVID 19 issue, certain modifications to our plans at the building level may become necessary. Your dedicated property management and engineering teams will continue to provide regular communication regarding your building changes and any updates to building-specific operational standards.

JBG SMITH welcomes your thoughts and comments on the Healthy Workplace Building Plan. Please feel free to contact your on-site property management team or any other member of the JBG SMITH organization should you have any questions.

Sincerely,

The JBG SMITH Team

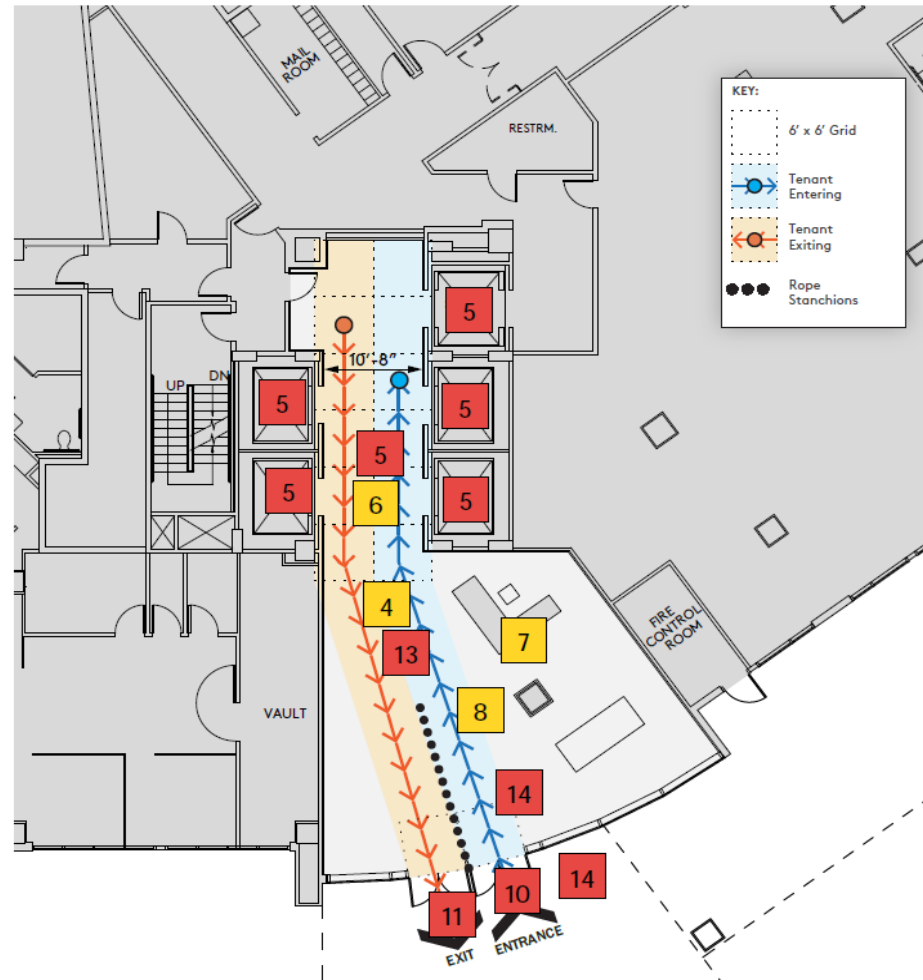


WHAT TO EXPECT: CHASE TOWER LOBBY

Lobby plans are customized according to their unique features and configurations. Highlighted below are signage, wayfinding, travel paths, social distancing, and other health and safety features for CHASE TOWER.

4445 WILLARD AVE

- 1 UP TRAFFIC ONLY**
(wall sign) Place at every stair well door
- 2 DOWN TRAFFIC ONLY**
(wall sign) Place at every stair well door
- 3 TAKE THE STAIRS!**
(wall sign) Encourage tenants to use stairs to reduce stress on elevators
- 4 WAIT HERE/ LIMIT PASSENGERS**
(pedestal sign)
- 5 ELEVATOR CAPACITY**
(vinyl floor stickers & pedestal)
Several per cab and one version in lobby
- 6 SANITATION STATION**
(wall or pedestal sign)
- 7 VISITOR CHECK IN**

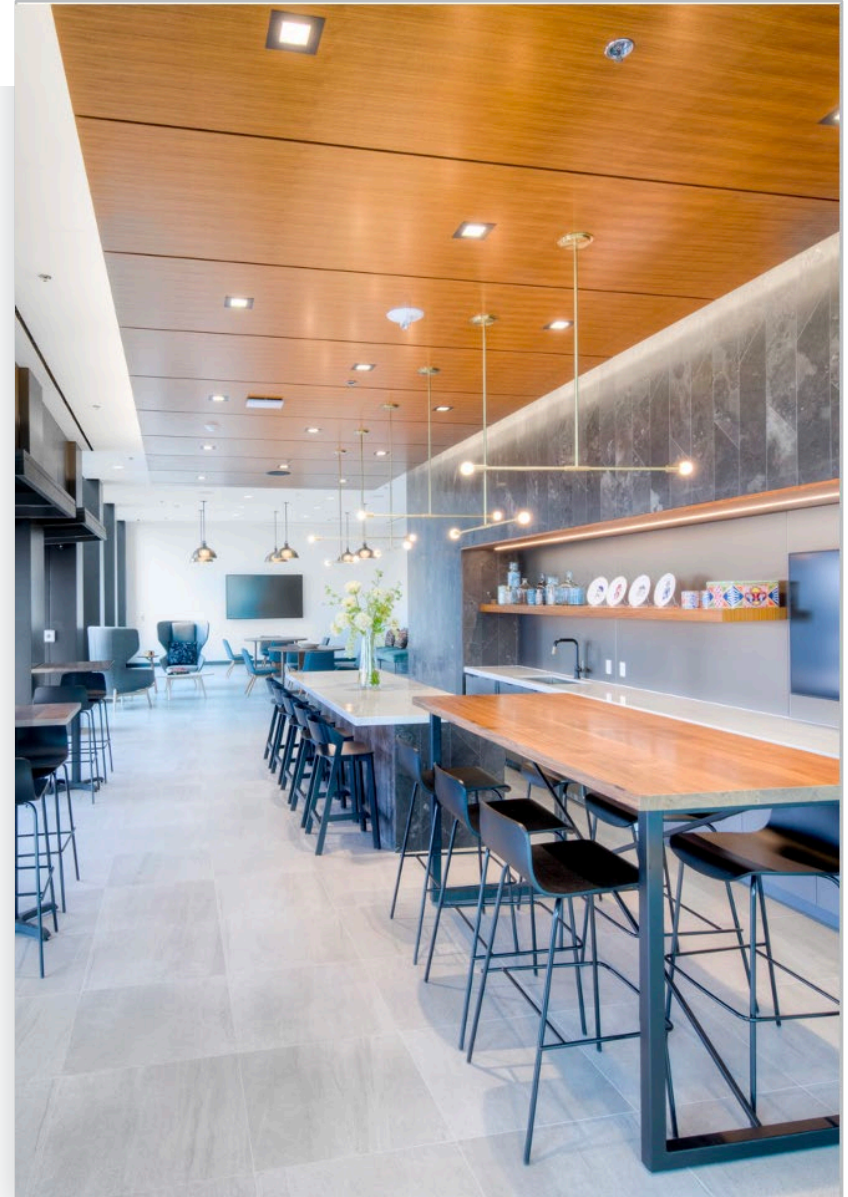


- | | |
|----|------------------------------------------------------------------------------------------------------------------|
| 8 | PPE REQUESTED
(wall or pedestal sign) |
| 9 | SCREENING STATION
(wall or pedestal sign) |
| 10 | ENTRANCE ONLY
(wall sign) |
| 11 | EXIT ONLY
(wall sign) |
| 12 | DOOR CLOSED
(wall sign) |
| 13 | 6' RADIUS MARKERS
(vinyl stickers on ground)
Throughout circulation pattern-printed but not applied |
| 14 | WELCOME TO OUR HEALTHY WORKPLACE
(Pop-up banner & vinyl glass sticker) |
| X | CORE Package – provided by Corporate |
| X | PM responsible for printing and displaying as needed for their lobby |

TENANT GUIDANCE ON TENANT OWNED EQUIPMENT

As you prepare to re-enter your space, we want to provide you with some recommendations on maintenance-related items that needed for tenant maintained supplemental HVAC and plumbing equipment that may have been offline or not maintained for an extended time;

- Sinks and other potable water systems should be flushed out to remove stagnated water from the lines. Flush sinks and other potable water systems by running the faucets on hot and cold water for a brief period (30-60 seconds).
- Replace inline water filters or cleaning water strainers that installed on equipment such as coffee machines and instant hot water heaters
- Clean and service ice machines
- Add water to all open site drain traps on HVAC and plumbing systems that may have dried out due to lack of use
- Check air filters on supplemental HVAC systems and replace them as needed.



CONTRACTOR, VENDOR AND DELIVERY PROTOCOLS

JBG SMITH has implemented screening at our buildings for all contractors, vendors, and delivery workers. Contractors and vendors will be expected to answer health screening questions before proceeding to their building destination.

We are asking tenant contractors and vendors to also:

- Enter and exit through the designated access points;
- Wear necessary PPE while performing work;
- Wear facemasks while on the property;
- Adhere to social distancing guidelines;
- Follow elevator occupancy guidelines;
- Frequently wash hands with liquid soap and/or hand sanitizer.



FREQUENTLY ASKED QUESTIONS



1. Does JBG SMITH have plans to implement staggered arrival and departure time programs for tenants? How would it work?

A: JBG SMITH may consider asking tenants to cooperate with us on implementing staggered arrival and departure time programs for our tenants if elevator queuing times warrant such a program.

2. How will package deliveries be handled?

A: Delivery drivers will follow the same protocols as other vendors noted on the previous page, i.e. enter through the loading dock and complete the health questionnaire.

3. How will food deliveries be handled?

A: We encourage individuals using food delivery services to meet their driver outside of the building entrance to pick up their food.

4. Will catering deliveries be allowed on our premises?

A: Catering deliveries will be allowed in the building. Tenants should plan to make arrangements for access to their suite with their caterer before their arrival.

FREQUENTLY ASKED QUESTIONS



5. If one of my employees or guests tests positive for COVID-19, what should I do?

A: Notify Property Management that a medically confirmed case has been identified in your office space and the steps you are undertaking to restore office functions to normal operations.

- Identify the areas frequented by the exposed or confirmed infected person(s), for example, floor(s), office(s), conference rooms, bathrooms, hallways, stairwells, etc., during the period the exposed or confirmed infected person(s) reported being contagious to determine the scope of the remedial efforts.
- Instruct your employees in the affected office(s) to work from home and self-evaluate their condition for symptoms (i.e., fever, cough, and shortness of breath) of COVID-19.
- Contract a certified cleaning company to perform a “deep-cleaning” of the affected areas of your space. Your Property Manager can provide you a list of qualified vendors to perform this work if you need assistance

6. How is JBG SMITH responding to reported cases in their buildings?

A: As we have done from the outset when a confirmed case of COVID-19 is reported for either a tenant employee, visitor, vendor, or contractor who has entered one of our buildings, we immediately:

- Issue a communication to all tenants in the building where the exposure occurred and adjacent properties if there is a physical connection between the assets.
- Bring in a certified cleaning company to perform a disinfecting of all common areas of the building.
- Make the same resources available to our tenants with the confirmed diagnosed individual(s) and encourage them to do the same.
- We will continue to maximize the outdoor fresh air and monitor equipment alarms around the clock to ensure all systems, including ventilation, perform optimally.

7. Will you be modifying building operating hours?

A: At this time, JBG SMITH does not intend to modify building operating hours.

FREQUENTLY ASKED QUESTIONS



8. Will buildings remain key-card access only?

A: At this time, JBG SMITH plans to keep most buildings' key-card access only to control who can enter the building more carefully. The decision on if and when to resume standard access control will be decided based on the specific characteristics and needs of each location.

9. Will building visitors be limited?

A: JBG SMITH does not plan to limit tenant visitors to the building, but tenants should take responsibility for ensuring that their guests and invitees follow the Healthy Workplace Blueprint guidelines we have established. Tenants are encouraged to limit their number of visitors to ensure everyone's health and safety. Visitors to the building are encouraged to wear masks in common areas, practice social distancing and follow all other building rules and regulations that pertain to entry and exit of the building.

10. Does JBG SMITH have plans to limit the number of persons per elevator? If so, how will this work?

A: JBG SMITH has added signage in our elevator lobbies, limiting the number of passengers per cab to comply with the 6' social distancing mandate.

11. Will JBG SMITH modify or restrict building points of entry or path of travel in the lobby?

A: Lobby and garage entrances have been re-configured with stanchions and signage to encourage social distancing. JBG SMITH employees, vendors, and contractors will be health screened each day before being allowed into the building.

FREQUENTLY ASKED QUESTIONS



12. Can I use the stairs?

A: We encourage the use of stairwell travel where possible. Most JBG SMITH buildings currently allow downward travel in stairwells. If stairwell access is available on a floor via card reader, tenants are encouraged to use the stairwells to reduce inter-floor elevator traffic.

13. Will hand sanitizer be stationed throughout the building?

A: Hand sanitizer stations have been added at most building entrances. JBG SMITH plans to deploy additional stations as they become available in other common areas of the building.

14. Will you be supplying face coverings to your employees?

A: All JBG SMITH team members have face masks and wear them while at work. We also respectfully ask that if we have a JBGS team member in your suite responding to a service call, tenants who cannot maintain 6' social distancing wear a mask.

15. Will everyone in the building be required to wear face masks? Will JBG SMITH supply face masks for those entering without one?

A: JBG SMITH building standards will adhere to requirements and/or guidelines established by federal agencies such as the Centers for Disease Control and Prevention (CDC), as well as those established at the relevant state and municipal levels. If local governments mandate face coverings, employees and visitors are expected to comply with those guidelines before entering the building. Absent such government mandates, we will continue to encourage tenants and their guests to wear mask when in common areas.

JBG SMITH does not plan on providing masks for anyone entering the building.

JBG SMITH employees, vendors, and contractors will be required to wear masks.

FREQUENTLY ASKED QUESTIONS



16. Will you have requirements for vendors who have access to the building or who provide services to a tenant's space?

A: JBG SMITH has implemented and distributed safety guidelines to most contractors and vendors working in the buildings across our portfolio. It is essential that everyone performing work in our buildings understand the safety requirements, protocols and expectations necessary to prevent the spread of COVID-19.

17. Will you be implementing a COVID-19 screening plan for occupants returning to work?

A: All JBG SMITH employees, contractors and vendors will be required to check in at a designated location and answer health screening questions before proceeding to their destination in the building.

18. Where will the vendor check-in station be located?

A: The vendor check-in will be located in the loading dock. All tenant vendors should be prepared to undergo health screening before being allowed past the check-in station.

19. Are you implementing new cleaning protocols or other changes regarding sanitation?

A: JBG SMITH continues to follow the guidelines provided by the CDC and local authorities. In partnership with our environmental consultant (HP Environmental), we have developed a strategy for cleaning, disinfecting and sanitizing all common areas and high-touch surfaces in our buildings. We will add additional cleaning staff, as needed, to ensure that these protocols and guidelines are met. We have increased the frequency of restroom cleaning and incorporated the use of EPA-registered sprayed on disinfectants that provide a quick and even adhesion to hard surfaces. We have also increased the frequency of cleaning of common areas, parking areas and stairwells.

FREQUENTLY ASKED QUESTIONS



20. What additional deep cleaning/sanitizing services are available to tenants?

A: Tenants who wish to have additional cleaning of their space can make arrangements with the building cleaning provider (at their cost) or use a disinfection provider of their choice. Your Property Manager can provide you with a list of qualified vendors for this work if you need assistance. All vendors must also sign the Building Rules and Regulations, meet the building insurance requirements and sign the service provider COVID-19 acknowledgement and affidavit before performing work in the building.

21. Has the building's HVAC system been adjusted for better air circulation and filtration?

A: We continue to maximize the outdoor fresh air and monitor equipment alarms around the clock to ensure all systems, including ventilation, perform optimally. And it is our standard to maintain MERV 13 filtration in our buildings to reduce contaminants in the air.

22. What additional proactive testing measures are being taken to ensure that the building's HVAC systems maintain a healthy work environment?

A: To ensure that we are maintaining a high quality of indoor air quality as a normal course of business, JBG SMITH has engaged an environmental consultant (HP Environmental) to perform annual indoor air quality/water testing and inspections for several years now throughout our entire portfolio. It is our standard to maintain MERV 13 filtration in our buildings to reduce contaminants in the air.

23. What measures are being taken that will help ensure that the building's domestic water systems are safe when we return to the building?

A: Due to low occupancy and water use, JBG SMITH has implemented a new Preventive Maintenance program for domestic water flushing where the site teams regularly flush both hot and cold water fixtures to help prevent legionella and/or elevated lead in water during these low use periods.

FREQUENTLY ASKED QUESTIONS



24. Are you considering changes to shared tenant spaces such as fitness center or conferencing/meeting spaces?

A: At this time, JBG SMITH has re-opened all roof decks and bike rooms across our commercial portfolio. We will continue to evaluate the reopening of our other amenity areas as conditions warrant.



JBG SMITH

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